

# FireGroup

<https://firegroup.io/careers/ux-writer/>

## Description

Established in 2016, by helping merchants overcome business challenges, we strive to enable their success. Here at FireGroup, we offer business owners the tools they need to bridge the gap between large corporations and SMEs, the solutions to merchants' problems, as well as customized services tailored to the needs of each business. Our mission is empowering merchants to succeed with e-Commerce using our proven technology solutions. We are looking for new members who dare to think big and grow bigger with 4 core values:

- GROWTH
- TRUST
- EMBRACING CHANGE
- CUSTOMER CENTRICITY

3 reasons to work with us:

- The world of passion, challenge, innovation
- We're a family of young souls united by talents

## Responsibilities

- Own content strategy and UX writing for the design system (content style guide)
- Define and align UX copy styles across the writing team
- Write in-product copy for web-apps and web
- Work closely with Designers and Product team to iterate on the copy
- Give and get feedbacks from stakeholders or other cross-functional team members
- Explain writing decisions and evangelize standard methodologies
- Take ownership over ambiguous projects with many moving parts, and find solutions to complex problems

## Qualifications

- Experience in writing at least one project/product.
- Good command of English writing skills
- Enthusiastic to partner with research to understand our users and speak to their needs
- Interest in crafting lightweight, scalable processes and shaping new products
- Excellent communication skills
- Good to have Information Architecture knowledge
- Hands-on' with ChatGPT, Google Bard (Must have)

## Job Benefits

- Have the opportunity to work with overseas clients
- Join the dynamic, young, and friendly product team
- Attractive salary, based on skill and experience
- 13-month bonus program
- Additional bonus performance-based bonus
- All insurances according to Vietnamese Labor law
- Premium PIT insurance package
- Premium annual health checkup package
- Salary raises or bonus by work performance per 12 months
- Regular technical & soft skill training
- Providing Free coffee, tea, candy.
- Happy events: kick-off, birthday, Moon party

## Hiring Organization

FireGroup Co., Ltd. Flemington, 182  
Lô Ng. Hàng B, 15, Q.1, TP. HCM  
12/09/2023 Friday, 9:01 AM - HCM

Job ID: 001

Date posted:

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- Technical seminar in the company
- Support for all sports activities: Football...

**Contacts** Yearly company trip

- Please send us your wonderful resume to **careers@firegroup.io**
- Should you need any further information, kindly please contact us via **(+84)28 2229 9989**
- Visit FireGroup's website to know more about our life, culture: <https://firegroup.io/>