

FireGroup

<https://firegroup.io/careers/ux-writer>

Description

We are **FireGroup**, a leading email marketing solution for eCommerce. Your job is responsible for researching, strategizing, and writing that content. you have to think like a user and create a strategy that works in concert with the user interface to guide users through an intuitive and easy-to-use experience.

Duration of employment
FULL-TIME
E-commerce

Responsibilities

- – Create intuitive copy that helps users navigate with ease through digital products. This might include menus, definitions, buttons, labels, chatbots, and error messages
- – Instruct first-time users through a product with intuitive microcopy
- – Help shape the brand voice for our clients and their products
- – Collaborate with other team thought leaders to produce meaningful content for our client community and our peers in the industry
- – Contribute to and help implement style guides and shared language
- – Manage and prioritize work across multiple projects simultaneously

Qualifications

- – Proficiency in English and copywriting skills
- – A solid knowledge of UX writing principles and processes
- – Ability to articulate your thoughts and work with others to bring ideas to life
- – Understanding of the importance of testing and iterating on work
- – Attention to detail and commitment to delivering quality work
- – Can become an expert on our products, distilling complex ideas down into language that's approachable
- – Comfort with presenting your work and explaining your thinking

Benefits Have a dedicated passion for user-focused product experiences

- – Have the opportunity to work with overseas clients
- – Join the dynamic, young, and friendly project team
- – Attend project training before working with clients directly if need
- – Have the stable career path
- – Attractive salary, based on skill and experience – 13-month bonus program
- – Additional bonus performance-based bonus in addition to the 13-month bonus
- – Regular technical & soft skill training
- – Providing Free coffee, tea, candy.
- – Happy events: kick-off, birthday, Moon party
- – Technical seminars in the company
- – Support for all sports activities: Football, Yoga,..
- – Monthly team building allowance
- – Yearly company trip
- – Salary raises or bonus by work performance per 12 months
- – All insurances according to Vietnamese Labor law
- – Premium PIT healthcare insurance package

Contact Premium annual health check package

- – Please send us your wonderful resume to **careers@fireapps.io**
- – Should you need any further information, kindly please contact us via **(+84)28 2229 9989**
- – Visit FireGroup's website to know more about our life, culture: <https://firegroup.io/>

Here at FireGroup, we offer business owners the tools they need to bridge the gap between large corporations and SMEs, the solutions to merchants' problems, as well as customized services tailored to the needs of each business.